Certificate II Security Operations CPP20207

Allies Security Services offers Certificate II in Security Operations to obtain unrestricted Security Licence 1A – Unarmed Security Guard and 1C- Crowd Controller. The candidate must hold a:

- NSW Provisional Security Licence subclass 1AC and hold NSW 91190 Certificate I in Security Operations (Pre-Licence) Undertaken training prior to July 2010. or
- NSW Provisional Security Licence subclass 1AC and holds Certificate II in Security Operation CPP20207 (Statement of Attainment). Undertaken training after July 2010. or
- Holds an unrestricted NSW security Licence under Mutual Recognition and holds PRS03 Qualifications.

In order to obtain CII in Security Operations a candidate would have to undertake classroom training and assessment as well as 2 workplace assessments 2 months apart as per SLED requirements.

The classroom assessment consists of 9 assessment clusters; a candidate can undertake written assessment of at least 7 clusters independently in the classroom. The remaining 2 units (Managing conflict through negotiation and Give evidence in court) will be assessed as the result of 8 hrs face to face training in the classroom.

The cost to undertake the written assessment is $250.00 this fee includes the training and assessment for units Managing conflict through negotiation and Give evidence in court.

The maximum cost for training and assessment for all units would be $395.00 if required. If a trainee is found Not Yet Competent in assessment cluster/s then a trainee would require undertaking training and assessment pathway for cluster/s. The training hours are mandate by SLED as listed in the table below.

The trainee must be employed in those respective licence categories that they wish to upgrade. The trainee must be able to provide the basic work documents in order to establish their employment in the security Industry.

The purpose of assessment for security licensing purposes is to confirm whether an individual can consistently perform to the standards expected in the workplace by the licensing authority.

The critical concern is that candidates can perform their job role in a manner that minimizes all risks to the safety of self and members of the public.
### Numbers of hrs required for each cluster for CII Qualification CII In Security Operation for Security licence 1ACG

<table>
<thead>
<tr>
<th>Cluster No</th>
<th>Cluster Name</th>
<th>No of hrs training in the classroom if found NYC</th>
<th>Assessments conditions</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Working in the security industry</td>
<td>(16 hrs)</td>
<td>Trainee can undertake this assessment</td>
</tr>
<tr>
<td>2.</td>
<td>Security equipment and systems</td>
<td>(2 hrs)</td>
<td>Trainee can undertake this assessment</td>
</tr>
<tr>
<td>3.</td>
<td>Access control and patrolling</td>
<td>(6 hrs)</td>
<td>Trainee can undertake this assessment</td>
</tr>
<tr>
<td>4.</td>
<td>Risk and safety in the security industry.</td>
<td>(16 hrs)</td>
<td>Trainee can undertake this assessment</td>
</tr>
<tr>
<td>5.</td>
<td>Giving and receiving information in the security industry</td>
<td>(16 hrs)</td>
<td>Trainee can undertake this assessment</td>
</tr>
<tr>
<td>6.</td>
<td>Protecting people</td>
<td>(4 hours)</td>
<td>Trainee can undertake this assessment</td>
</tr>
<tr>
<td>7.</td>
<td>Controlling individuals and crowds</td>
<td>(12 hrs)</td>
<td>Trainee can undertake this assessment</td>
</tr>
<tr>
<td>8.</td>
<td>Managing conflict through negotiation</td>
<td>(4 hrs)</td>
<td>Training and assessment</td>
</tr>
<tr>
<td>9.</td>
<td>Giving evidence</td>
<td>(4 hours)</td>
<td>Training and assessment</td>
</tr>
</tbody>
</table>

**Prior to enrolment.**

The following information will be discussed:

- Written assessments 9 clusters
- Workplace assessment process
- Workplace documents required for workplace assessments
- Gap training requirements if required for cluster/s found Not Yet Competent.
- Course brochure.
- Specific workplace assessment requirements.
The Enrolment Process

At the time of Enrolment, each candidate will meet with one of our approved trainer/assessors to undertake an initial interview and agree of an assessment and Evidence Plan.

During this interview, your Trainer/Assessor will explain the process of assessment across all of the assessment activities, and against the units of competency covered in the qualification from the relevant Training Package.

At this time, you will be provided with:

- Assessment Plan
- Training Application Form
- Student Handbook
- List of workplace documents demonstrating your abilities that you are performing a range of duties under different employment contexts.

Workplace Assessments:

A critical part of your assessment for both 1A and 1C will be 2 workplace assessments will be carried out 2 month apart as per SLED requirement. During the assessment process you will be assessed that you are performing the duties prescribed in your Job Description, against both the performance criteria and with reference to your standard site operating procedures.

The cost of each workplace assessment is $195.00.

Whilst you are undertaking your duties, the Assessor will ask you relevant questions, and may ask you to demonstrate procedures around a variety of tasks and situations.

You must confirm the assessment date, time and any OH&S requirements with the trainer at least 4 week prior to the workplace assessment).
### Workplace Documents

Note: You are not required to gather all the documents listed here (except No 1, 2, 3, 6) but the more workplace evidence or documents you provide will assist the assessor to visualise your competencies and how you are performing duties as a security officer.

| 1. All Certificates copies | Security Guarding certificates  
|                           | OH&S induction – White card  
|                           | Any other relevant training for the security Industry.  
|                           | Customer services certificates.  
|                           | RSA/RCG certificates |
| 2. Security License copies | Security guarding  
|                           | Any other trade certificates  
|                           | Driver’s licence |
| 3. Letter from the current employer/s on their letter head and signed by an authorised person. | Current and past employers  
|                           | Stipulating your responsibilities  
|                           | Highlighting your strong points –  
|                           | Acknowledging your skills and attributes as a security officer |
| 4. Duty Statements | What duties are/were you performing at your current employment or previous employment |
| 5. Site operating Procedures | It can be part of your duty statement (point 4) or you might have a specific instruction for a site that you have or are working.  
|                           | Copies of Site Log books reports confirming that you are performing duties as per SOP's |
| 6. Incident reports and Notebook entries | As many as you can gather demonstrating that you can deal with range of different situations. For example:  
  o Responded to any hazardous /dangerous condition;  
  o Resolved conflicts using conflict management skill (1C Licence);  
  o Reporting faulty equipment.  
|                           | Each incident will demonstrate that you have the ability to carry out duties as a security officer. |
| 7. Any evacuation plans on the site | Emergency evacuation procedures or any relevant Document. |
| 8. Conflict Management skill (IC) | Any incident where you have been involved and applied conflict Management skills.  
|                           | Any incident where you had used reasonable and necessary force.  
|                           | Any certificate or training or letter from employer. |
| 9. Protect Person | Do you know how to escort someone between different locations, what recourses are required, how to plan the route?  
|                           | How can you prove it? |

### How present workplace Document:

They **must** be in order and each document must have a **unique number** on them, for example; (doc 1, 2, 3, 4...) or (doc a, b, c, d...). Make a list of the documents you are providing with a brief description of each document.

For further information, please call us on 02-99557466 during business hours Monday to Friday, or email: courses@alliessecurity.edu.au  . Web: [www.alliessecurity.edu.au](http://www.alliessecurity.edu.au)